



FREQUENTLY ASKED QUESTIONS

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Q: Are your products made and assembled in the USA?

A: YES! All of our products are constructed using raw materials that are produced right here in the USA. We do our own fabricating, powder-coating, injection molding, sewing and assembly in our Van Buren, Arkansas facility. We are very proud to say that our products are completely American made!

Q: Do you have a minimum order quantity?

A: No. You just have to order 1 of something, we won't ship you an empty box!

Q: When will my order ship?

A: Please call us at 800-224-8268 for current lead times.

Q: What is a safe cleaning solution to clean all of my Mahar products?

A: Soap and water. In daycare settings, states require disinfectant solution. According to the CDC (Center for Disease Control) the best general disinfectant is ½ cup chlorine bleach to 1 gallon of water.

Q: What is the difference between Forest Green and Dustin Green?

A: Dustin Green is closer to a primary green. Forest Green is darker and matches our green colored table top. Please specify the correct color when ordering.

Q: There is only one green color choice for the table tops. Which shade of green trim matches it?

A: Forest Green trim matches our green table top. Please specify the correct color when ordering.

Q: If I order a Mahar table and do not specify leg color, what is your default color?

A: The legs for a table will always match the table trim color. If you order a Gray top table with purple trim, for instance, the legs will also be purple.

Q: Are your tables moisture and stain resistant?

A: Yes. Our tops are fully laminated on BOTH sides; not a with a phenolic backer sheet.

Q: On your Horseshoe table, what is the size of the cut out?

A: From the center of the table to the top ends of the horseshoe, the distance is 31.5". From the inside of the top of the horseshoe, distance side to side is 23.75".

Q: On the kidney, 48" x 72" what is the size of the cut out?

A: 15.5"

Q: Which is better, a self-leveling glide or the ball glide?

A: Generally it's customer preference; however, most of our customers have told us that the ball glide presents fewer problems. For instance, mop strings don't get caught in them and they will never rust.

Q: What chair size do you recommend for your tables?

A: Currently we have available the 10", 12", and 14" chairs. Typically, these size chairs are for our Toddler sized tables, which adjust from 16-24". Allow at least 6" from the seat to the bottom of the table for legroom.

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"CREATIVE COLORS"®

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Q: What grade do you recommend for each table height?

A: THESE ARE NOT HARD AND FAST RULES. ALL RECOMMENDATIONS ARE APPROXIMATE!
 The top of the table should be set 6" – 10" higher than the highest point of the chair seat.

Grade	Seat	Table Height
Pre - K	10"	16" – 20" (Toddler Height)
K - 3	12"	18" – 22" (Toddler Height)
4 - 6	14"	20" – 24" (Toddler Height)

Q: What are the recommendations for the number of children per table?

A: THESE ARE NOT HARD AND FAST RULES. ALL RECOMMENDATIONS ARE APPROXIMATE!

Table Size	# Children	Table Size	# Children
18" x 36" REC	2	24" RND	2
24" x 30" REC	4	36" RND	4
24" x 36" REC	4	42" RND	4
24" x 48" REC	4-6	48" RND	6
30" x 48" REC	6	60" RND	8
30" x 60" REC	8	48" OCT	8
30" x 72" REC	10	24" x 48" TRAP	4
36" x 72" REC	10	30" x 60" TRAP	5
36" SQ	4	48" SHAM	4
48" SQ	8	48" x 72" KIDNEY	6 + 1 Teacher
60" DAISY	6	60" x 66" HRSH	6 + 1 Teacher

Q: What is thermo-fused?

A: Thermo-fused laminate technology uses heat and pressure to produce a permanent thermal bond between the melamine laminate and a 1" high-density substrate. Delamination is simply not possible. Tops are *resistant* to scratches, abrasions, stains, chipping, radiant heat, steam and mild chemicals.

Q: What is a powder-coat finish?

A: Powder-coating is a "dry paint" application process in which finely ground particles of pigment and resin are electrostatically charged and sprayed onto a surface, which is then baked-on (cured) to set the coating. The advantage of powder-coating is that it is substantially thicker and therefore more durable, than a "wet paint" coating.

Q: Do you charge extra if I mix and match the seat/back color with frame color on chairs?

A: No. In addition you can have multiple sizes and colors shipped in the same box. We do not charge extra for this.

Q: If I order a chair and only tell you that I want a red chair for instance, what frame color will I get?

A: If you tell us a red chair, we will send you a red seat/back and frame – a solid red chair.

Q: What is Texron?

A: It's the brand name for Textilene, which is an open weave mesh vinyl coated polyester yarn material. We make all of our cot covers out of Texron (Textilene). It carries a 10 year warranty!

Q: Your cots and mats meet the California Fire Code #117, but what is that?

A: Please view Bulletin #117 www.bhfti.ca.gov/bulletin.htm
 Our products have gone through this rigorous test and have passed.